

# SENDAI TOURISM AND CONVENTION BUREAU

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## ACCESS TO SENDAI

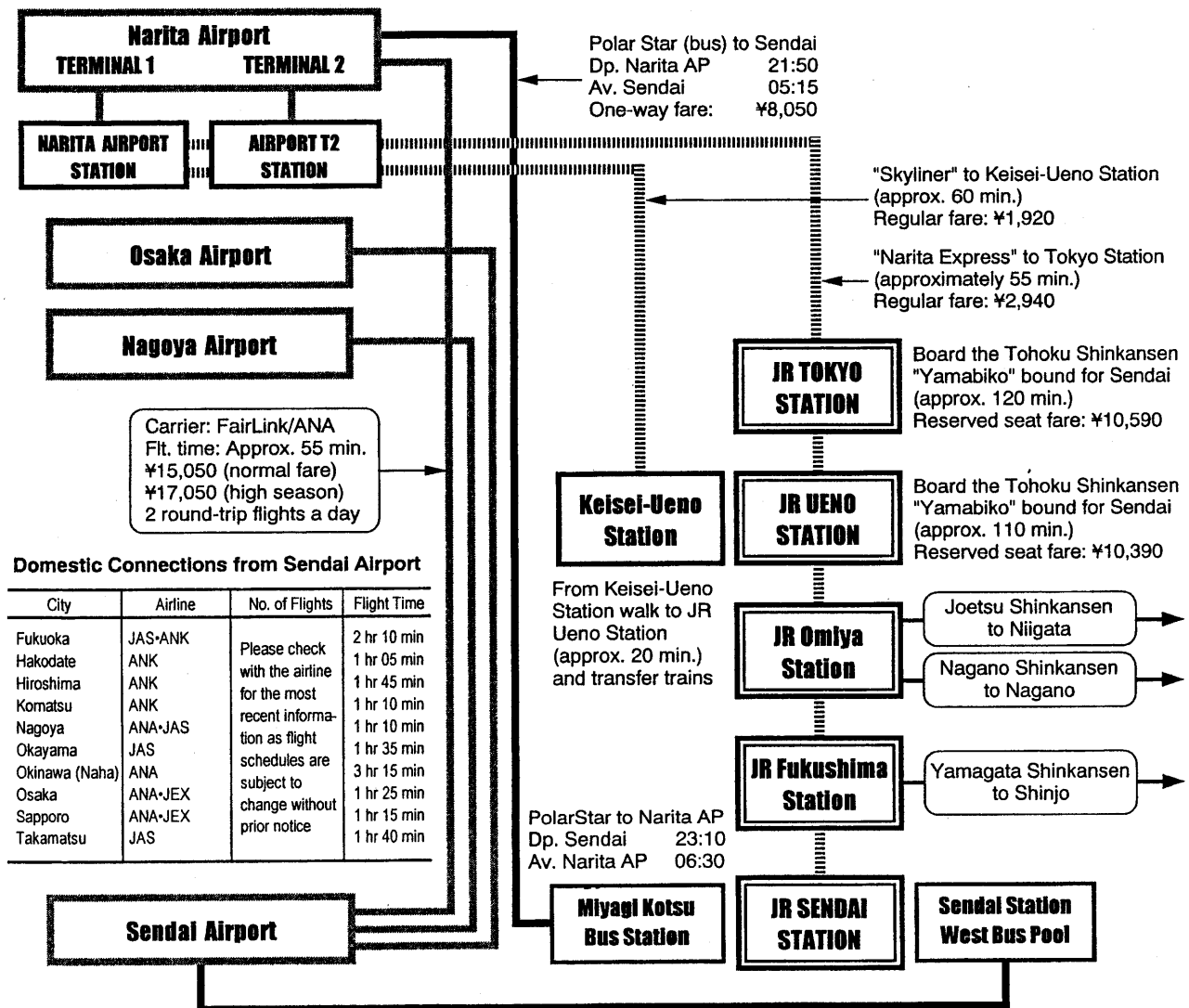
The diagram below explains how to get to Sendai by air or land. Sendai is located 350 kilometers north of Tokyo on the pacific coast of Japan. Domestic flights to Sendai from Narita, Osaka, and other major domestic airports are available. The Shinkansen (bullet train) connects major cities in Japan with its fast and punctual service. An express night bus from Narita Airport to Sendai is in service but is limited to one departure daily.

### Getting to Sendai by Land



All seats on the Narita Express, Skyliner, and Tohoku Shinkansen must be purchased in advance. The fares mentioned in the diagram are for regular reserved seats and vary slightly according to the season and time. JR (Japan Railway) tickets may be purchased at ticket reservation offices (indicated by the sign on the left and called *Midori no Madoguchi*) located in JR stations throughout Japan. Tickets for the above mentioned trains may be purchased at basement level 1 of Narita Airport and also the Terminal 2 building.

The Narita Express leaves frequently from the airport and offers ample luggage compartments. Allow yourself at least 30 minutes to transfer to the Tohoku Shinkansen at Tokyo Station if you are unfamiliar with the building.



Sendai Station-Airport Shuttle Bus. Departs from the No.15-2 bus stop located at the Sendai Station West Bus Pool (approx. 40 min.)      One-way fare: ¥910

### **Transferring to the Tohoku Shinkansen**

Once you arrive at the basement level of Tokyo Station via the Narita Express, you will have to transfer to the Tohoku Shinkansen bound for Sendai. At Tokyo Station, there are numerous color-coded signs in English that will help you find your way to the Shinkansen boarding platform. Follow the green signs that say "Tohoku-Yamagata-Akita-Joetsu-Nagano Shinkansen" all the way up to the uppermost level of Tokyo Station. The Shinkansens bound for Sendai are called *Yamabiko*, *Hayate* and *Komachi* and depart from tracks 22 or 23. The final stops for *Hayate* and *Komachi* are Hachinohe (Aomori prefecture) and Akita City (Akita prefecture), respectively, but both trains make stops at Sendai. Electronic signs above the platforms display information regarding train arrivals and departures. Signs on the platforms indicate where each car will stop so you can stand at the correct location. The Yamagata Shinkansen bound for Shinjo is called *Tsubasa*, the Joetsu Shinkansen bound for Niigata is called *Toki*, and the Nagano Shinkansen bound for Nagano is called *Asama*. The Tokaido-Sanyo Shinkansens bound for Osaka and Hakata are called *Nozomi*, *Hikari* and *Kodama*.

### **Getting to Sendai by Air**

An alternative method to reach Sendai is to fly directly into Narita or Osaka Airport and take a connecting flight to Sendai. Domestic flights to Sendai are in service from other airports. Direct international flights from cities such as Dalian, Beijing, Guam, and Seoul are presently in service. Please check with your travel agent or carrier for further details concerning the service and frequency of connecting flights to Sendai.

### **Airport Shuttle Bus Service**

A shuttle bus is in service between Sendai Airport and Sendai Station (about 40 min one-way) on a daily basis. The bus departs from the Sendai Airport Terminal Building at approximately 10 minute intervals. One-way fare for adults is ¥910 (round-trip tickets are ¥1,640). For domestic and international flights from Sendai, the shuttle bus departs at approximately 15 minute intervals from the No. 15-2 bus stop located at the west bus pool area below the pedestrian walkway in front of Sendai Station. Domestic flights to and from cities such as Fukuoka, Hiroshima, Nagoya, Osaka, and Sapporo are in service. For domestic flights, it is recommended that passengers take the airport shuttle bus which leaves 1 hr 30 min prior to the flight departure time. For international flights, take the airport shuttle bus which leaves 2 hr 30 min prior to the flight departure time.

## **Travel Information and Assistance**

### **Japan Travel-Phone\***

Japan Travel-Phone is a nationwide travel information and language-assistance service in English operated from 9:00 a.m. to 5:00 p.m. daily. This service is toll free from outside Tokyo or Kyoto but is available only through the yellow, blue or green public telephones. You must first insert ¥10 or a telephone card and dial the number. Once the call is completed, the coin or the card will be returned.

Tel: 0088-22-4800 (toll-free from outside Tokyo or Kyoto)

If you are already in one of the following locations you may call or visit the Tourist Information Center (TIC).

Tokyo TIC Office: 3-5-1 Marunouchi, Chiyoda-ku, Tokyo Tel: (03) 3201-3331

Kyoto TIC Office: Kyoto Tower Bldg., Higashi-Shiokojicho, Shimogyo-ku, Kyoto Tel: (075) 371-5649

TIC Tokyo Narita Airport Terminal 1 Tel: 0476-30-3383

TIC Tokyo Narita Airport Terminal 2 Tel: 0476-34-6251

### **JR East Infoline\***

JR East operates an English information service for overseas visitors who wish to inquire about train schedules, location of ticket reservation offices, station facilities, Lost and Found, and general information regarding Japan Railways. Tel: (03) 3423-0111 (Monday-Friday, 10:00 a.m. to 6:00 p.m.)

### **English Hotline\***

There is an English hot line service for foreign visitors in Sendai seeking to obtain information regarding travel, city administration and assistance in helping to overcome communication problems.

Tel: (022) 224-1919 (10:00 a.m. to 8:00 p.m. daily except on national holidays).

\*Ticket reservations cannot be made through these services